

COMMUNITY ASSOCIATION DIRECTORS & OFFICERS

CLAIM REPORTING INSTRUCTIONS

HOW TO REPORT A CLAIM

Report all claims, in writing, directly to Berkley Program Specialists at the following e-mail address – claims59@berkley-ps.com. Claims may also be reported by telephone:

Berkley Program Specialist Claims Department Phone: (888) 417-9882

Email: claims59@berkley-ps.com

Include a complete notice of loss (ACORD Notice of Loss form or equivalent) that provides the following information:

- 1. Insured Name
- 2. Policy Number
- 3. Date of Loss
- 4. Location Address
- 5. Claimant's Name
- 6. Description of the Loss

In addition.

- Attach a copy of the Policy to the email.
- Attach all other pertinent documents and/or photos

You will receive an acknowledgement of the claim from Berkley Program Specialists within 72 hours of receipt.

If you receive legal correspondence or documents regarding an action against you, immediate notification to the carrier is required. The carrier will review for coverage prior to accepting the defense of any litigation. As a result, you may be asked by the carrier to engage personal counsel to protect your interests until such time as coverage is accepted.

Claims reported by e-mail will receive a brief acknowledgement via e-mail within 2 working days. Coverage decisions will be issued as quickly as possible, and a Reservation of Rights will be issued if Berkley Program Specialists requires additional time to determine coverage.



Cyber Claim and Incident Reporting

Any Cyber incident which may trigger coverage under this policy should be reported immediately to the Claims Department using the following information below:

Starnet Hotline Email address: starnet-claims@moxfive.com

Starnet Hotline Phone Number: 1-833-762-1833



A Berkley Company

Domicile Office: 11201 Douglas Avenue, Urbandale, IA 50322 Main Administrative Office: 475 Steamboat Road, Greenwich, CT 06830

Underwriting Office: 1250 Diehl Road, Suite 200, Naperville, IL 60563 Telephone: (866) 893-3922

PREFERRED PLUS DIRECTORS & OFFICERS POLICY DECLARATIONS PAGE

Policy Number: QDO0002359-00 Policy Form Number: BPS DO 76 00 (06 23)

Item 1. **Name of Organization**:

Las Palmas Townhomes Homeowners Association, Inc.

Mailing Address:

24701 US Highway 19 North, Suite #102 c/o Ameri-Tech Community Management, Inc

City, State, Zip Code: Clearwater, FL 33763

Item 2. **Policy Period:** From

To

3/15/2025 3/15/2026

(Month, Day, Year) (Month, Day, Year)

(Both dates at 12:01 a.m. Standard Time at the address of the Organization as stated in Item 1.)

Item 3. (a) Limit of Liability for each **Policy Year:** \$1,000,000

(b) FLSA Defense Sublimit of Liability: \$150,000 — This limit is part of and not in addition to the Limit of Liability provided for in 3(a).

Item 4. Retentions:

Insuring Agreement A: \$0 Each Claim
Insuring Agreement B and/or C: \$1,000
Each Claim

Item 5. Premium: Annual Taxes/Surcharges: Annual Fees:

\$689.00 \$6.89 \$0.00

Item 6. Endorsements Attached:

See Schedule of Forms and Endorsements

Item 7. Notices: All notices required to be given to the **Insurer** under this policy shall be addressed to:

Berkley Program Specialists, 1250 E Diehl Rd #200, Naperville, IL 60563

Item 8. Prior & Pending Litigation Date:

3/15/2021

These Declarations along with the completed and signed Application and Preferred Plus Directors & Officers Policy shall constitute the contract between the **Insureds** and the **Insurer**.

THIS IS A CLAIMS MADE POLICY. READ IT CAREFULLY.

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SCHEDULE OF FORMS AND ENDORSEMENTS

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Reporting Cyber Claims	Cyber Claim and Incident Reporting
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BPS DO 76 02 (06 23)	Preferred Plus Directors & Officers Policy
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BPS DO 78 00 PN (06 23)	Policyholder Notice - U.S. Treasury Department's OFAC Advisory Notice
BPS DO 78 01 PN (06 23)	Policyholder Disclosure Notice of Terrorism Insurance Coverage
BPS DO 77 01 FL (06 23)	Notice to Policyholders - FIGA Assessment
BPS DO 77 00 FL (06 23)	Florida Amendatory Endorsement
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PREFERRED PLUS DIRECTORS & OFFICERS POLICY

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PREFERRED PLUS DIRECTORS & OFFICERS POLICY

NOTICE: THIS IS A CLAIMS-MADE POLICY. THIS POLICY COVERS ONLY CLAIMS FIRST MADE AGAINST INSUREDS DURING THE POLICY PERIOD OR THE AUTOMATIC DISCOVERY PERIOD, OR THE PURCHASED DISCOVERY PERIOD, IF APPLICABLE, AND REPORTED IN WRITING TO THE INSURER AS SOON AS PRACTICABLE BUT IN NO EVENT LATER THAN 90 DAYS AFTER THE END OF THE POLICY PERIOD. PLEASE READ THE POLICY CAREFULLY AND DISCUSS THE COVERAGE WITH YOUR INSURANCE AGENT OR BROKER.

In consideration of the payment of the premium and in reliance upon all statements made and information furnished to the company shown in the Declarations (a stock insurance company, hereinafter called the **Insurer**), including the statements made in the **Application** and subject to all terms, conditions and limitations of this Policy, the **Insured** and **Insurer** agree:

Section I. Insuring Agreements

- A. If during the Policy Period or the Discovery Period any Claim to which this Policy applies is first made against any Insured Persons for a Wrongful Act, the Insurer shall pay on behalf of the Insured Persons, Loss and Costs of Defense resulting from such Claim, except for any Loss and Costs of Defense which the Organization or any Subsidiary actually pays as indemnification.
- B. If during the Policy Period or the Discovery Period any Claim to which this Policy applies is first made against any Insured Persons for a Wrongful Act, the Insurer shall pay on behalf of the Organization or any Subsidiary, Loss and Costs of Defense resulting from such Claim, but only to the extent the Organization or any Subsidiary is required or permitted by law to indemnify the Insured Persons.
- C. If during the Policy Period or the Discovery Period any Claim to which this Policy applies is first made against the Organization, any Subsidiary, or the Property Manager for a Wrongful Act, the Insurer shall pay on behalf of the Organization, any Subsidiary, or the Property Manager, Loss and Costs of Defense resulting from such Claim.

The **Insurer** has the right and duty to defend any **Claim** to which this insurance applies, even if the allegations of such **Claim** are groundless, false or fraudulent.

Section II. Discovery Period

- A. If this Policy is not renewed or is cancelled by the Insurer, for any reason other than non-payment of premium, then without the requirement of any additional premium, the Organization shall receive an automatic ninety (90) day extension of the coverage granted by this Policy with respect to any Claim first made against any Insured during this extended coverage, but only with respect to Wrongful Acts committed prior to the end of the Policy Period. This extended coverage shall be referred to as the Automatic Discovery Period. In addition, if prior to the end of the Automatic Discovery Period, the Organization pays the Insurer an additional amount equal to forty (40%), seventy-five (75%), or one hundred (100%) percent of the annual premium of this Policy, the Organization shall receive an extension of the coverage granted by this Policy for an additional twelve (12), twenty-four (24), or thirty-six (36) months respectively from the end of the Automatic Discovery Period with respect to any Claim first made against any Insured during this extended coverage, but only with respect to Wrongful Acts committed prior to the end of the Policy Period. This extended coverage shall be referred to as the Discovery Period. The Organization shall have no right to purchase this Discovery Period at any later date or to elect more than one Discovery Period.
- **B.** If this Policy is not renewed or is cancelled by the **Organization**, and if no later than sixty (60) days after the end of the **Policy Period** the **Organization** pays the **Insurer** an additional amount equal to forty (40%), seventy-five (75%), or one hundred (100%) percent of the annual premium of this Policy, the **Organization** shall receive a **Discovery Period** for an additional twelve (12), twenty-four (24), or

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- thirty-six (36) months respectively from the end of the **Policy Period**. The **Organization** shall have no right to purchase this **Discovery Period** at any later date or to elect more than one **Discovery Period**.
- C. The fact that this Policy may be extended by virtue of the **Automatic Discovery Period** or **Discovery Period** shall not in any way increase the Limit of Liability stated in Item 3 of the Declarations. For purposes of the Limit of Liability, the **Automatic Discovery Period** and the **Discovery Period** is considered to be part of and not in addition to the last **Policy Year**.

Section III. Definitions

- **A.** "Application" shall mean all written materials and information, including all signed applications and any materials attached thereto or incorporated therein, submitted by or on behalf of the **Insureds** to the **Insurer** in connection with the underwriting of this Policy. The **Application** is deemed attached to and incorporated into this Policy.
- **B.** "Automatic Discovery Period" shall mean, as discussed in Section II. Discovery Period, Paragraph A., the automatic ninety (90) day extension of the coverage granted by the Policy with respect to any Claim first made against any Insured during this extended coverage, but only with respect to Wrongful Acts committed prior to the end of the Policy Period.

C. "Claim" shall mean:

- (1) a written demand for monetary relief made against any **Insured**;
- (2) a civil proceeding, including any appeals therefrom made against any **Insured** seeking monetary or non-monetary (including injunctive) relief commenced by service of a complaint or similar pleading;
- (3) a criminal proceeding, including any appeals therefrom made against any **Insured** commenced by the return of an indictment or the filing of notice of charge or similar document; or
- (4) a formal administrative proceeding, including any proceeding before the Equal Employment Opportunity Commission (EEOC) or any similar governmental body, made against any Insured commenced by the receipt of charges, formal investigative order, service of summons or similar document.

D. "Claimant" shall mean:

- (1) any past, present, and future **Insured Persons** or applicants for employment with the **Organization** or any **Subsidiary**;
- (2) a government entity or agency, including but not limited to the Equal Employment Opportunity Commission (EEOC) or any similar governmental body, when acting on behalf of or for the benefit of any individual in (1) above; or
- (3) all persons who were, now are, or shall be independent contractors, but only to the extent such individuals perform work or services for or on behalf of the **Organization** or any **Subsidiary** and only to the extent such individuals are indemnified by the **Organization** or any **Subsidiary**.

It is further understood and agreed that **Claimant** shall not include any employee of any **Property Manager**.

E. "Construction Defect(s)" shall mean any actual or alleged defective, faulty or delayed construction or any other matter constituting a construction defect under applicable law, whether common law or statutory, regardless of whether it results from:

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- (1) defective or incorrect architectural plans or other designs;
- (2) defective or improper soil testing;
- (3) defective, inadequate or insufficient protection from subsoil or earth movement or subsidence;
- (4) construction, manufacture or assembly of any tangible property;
- (5) the failure to provide or pay for any construction-related goods or services; or
- (6) the supervision or management of any construction-related activities.
- F. "Costs of Defense" shall mean reasonable and necessary legal fees, costs and expenses incurred in the investigation or defense of any Claim, including the costs of any appeal or appeal bond, attachment bond or similar bond (but without any obligation on the part of the Insurer to apply for or furnish such bonds); provided, however, Costs of Defense shall not include: (1) salaries, wages, overhead or benefit expenses associated with any Insured Persons, and (2) any amounts incurred in defense of any Claim which any other insurer has a duty to defend, regardless of whether or not such other insurer undertakes such duty.
- G. "Discovery Period" shall mean, as discussed in Section II. Discovery Period, Paragraph A., an additional twelve (12), twenty-four (24), or thirty-six (36) months respectively from the end of the Automatic Discovery Period with respect to any Claim first made against any Insured during this extended coverage, but only with respect to Wrongful Acts committed prior to the end of the Policy Period, which extended coverage can be purchased by the Organization.
- **H. "Employment Practices Wrongful Act"** shall mean any of the following acts related to employment, but only if alleged by or on behalf of a **Claimant**:
 - (1) wrongful dismissal, discharge or termination of employment, whether actual or constructive;
 - (2) misrepresentation;
 - (3) violation of employment laws;
 - (4) sexual or other harassment in the workplace;
 - (5) discrimination; whether based upon race, sex, age, national origin, religion, sexual orientation, disability (physical or mental), or based upon any other ground prohibited under applicable state or federal law;
 - (6) wrongful failure to employ or promote;
 - (7) wrongful discipline;
 - (8) wrongful deprivation of career opportunity including a wrongful failure to hire or promote;
 - (9) failure to grant tenure;
 - (10) negligent employee evaluation;
 - (11) retaliation:
 - (12) failure to provide adequate workplace or employment policies or procedures;
 - (13) defamation (including libel and slander);
 - (14) invasion of privacy;
 - (15) wrongful demotion:
 - (16) negligent reassignment;
 - (17) violation of any federal, state or local civil rights laws;
 - (18) negligent hiring;
 - (19) negligent supervision;
 - (20) negligent training;
 - (21) negligent retention; or
 - (22) acts described in (1) through (21) above arising from the use of the **Organization's** or **Subsidiary's** Internet, e-mail, telecommunication or similar systems, including the failure to provide and enforce adequate policies and procedures relating to such use of the **Organization's** or **Subsidiary's** Internet, e-mail, telecommunication or similar systems.
- **I. "Financial Insolvency"** shall mean the **Organization** becoming a Debtor in Possession, or the appointment of a receiver, conservator, liquidator, trustee, rehabilitator or similar official to control, supervise, manage or liquidate the **Organization**.

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- **J.** "Fungi" shall mean any type or form of fungus, including mold or mildew and any mycotoxins, spores, scents, or byproducts produced or released by fungi.
- **K.** "Insured" shall mean:
 - (1) the Organization;
 - (2) any Subsidiary;
 - (3) in the event of **Financial Insolvency**, the resulting Debtor in Possession (or foreign equivalent status), if any;
 - (4) all Insured Persons; and
 - (5) any **Property Manager**, but only if such **Property Manager** is acting pursuant to the written authority granted by the **Organization** or on behalf of and at the direction of the **Organization** or any **Subsidiary**.
- L. "Insured Persons" shall mean all persons who were, now are, or shall be directors, trustees, officers, employees, leased employees, temporary or seasonal employees, volunteers or staff members of the Organization or any Subsidiary, including any executive board members and committee members, whether salaried or not. It shall also mean all persons who were, now are, or shall be directors, trustees, officers, employees, leased employees, temporary or seasonal employees, volunteers or staff members of any Property Manager, but only if such persons are acting within the scope of their employment with the Property Manager and on behalf of the Organization or any Subsidiary.
- M. "Loss" shall mean settlements, judgments, pre-judgment and post-judgment interest, front and back pay, compensatory damages, punitive or exemplary damages, the multiple portion of any multiplied damage award, and subject to the provisions of Section V. and VI., Costs of Defense incurred by the Insured. Loss shall not include:
 - (1) criminal or civil fines or penalties imposed by law or taxes;
 - (2) the value of perquisites, deferred compensation or any other type of compensation earned in the course of employment or the equivalent value thereof; and
 - (3) any amounts which may be deemed uninsurable under the law pursuant to which this Policy shall be construed.

It is understood and agreed that the enforceability of the foregoing coverage shall be governed by such applicable law which most favors coverage for punitive or exemplary damages or the multiple portion of any multiplied damage award.

- **N.** "Organization" shall mean the entity named in Item 1 of the Declarations.
- O. "Policy Year" shall mean the period of one year following the effective date and hour of this Policy or the period of one year following any anniversary date thereof falling within the Policy Period; or if the time between the effective date or any anniversary date and the termination of this Policy is less than one year, such lesser period. Any Discovery Period or Automatic Discovery Period shall be considered part of and not in addition to the last Policy Year.
- **P.** "Policy Period" shall mean the period from the inception of this Policy to the expiration date stated in Item 2 of the Declarations or its earlier termination, if applicable.
- **Q.** "**Property Manager**" shall mean any entity providing real estate property management services to the **Organization** or any **Subsidiary** pursuant to a written contract.
- R. "Related Wrongful Acts" shall mean Wrongful Acts which are causally connected by reason of any

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common fact, circumstance, situation, transaction, casualty, event or decision.

S. "Subsidiary" shall mean:

- (1) any entity which qualifies as a not-for-profit organization under the Internal Revenue Code, other than a political committee organized pursuant to Section 432 of the Federal Election Campaign Act of 1971 (and amendments thereto), and for which the **Organization** has or controls the right to elect or appoint more than fifty percent (50%) of the Board of Directors or other governing body of such entity as of the inception date of this Policy;
- (2) any similar entity which was created or acquired by the **Organization** after the inception date of this Policy, if the entity's total assets do not exceed thirty-five percent (35%) of the total consolidated assets of the **Organization** as of the inception date of this Policy; or
- (3) any other entity added as a **Subsidiary** by written endorsement to this Policy.

Coverage shall apply to a **Subsidiary** only for **Wrongful Acts** allegedly committed during the time such entity qualified as a **Subsidiary**.

T. "Wrongful Act" shall mean:

- (1) any of the following by the **Organization**, and/or any **Subsidiary**, and/or any **Insured Persons** acting in their capacity with the **Organization** or a **Subsidiary**:
 - (a) actual or alleged error, misstatement, misleading statement, act or omission, neglect or breach of duty:
 - (b) Employment Practices Wrongful Act;
- (2) any matter claimed against any **Insured Persons** solely by reason of their status with the **Organization** or any **Subsidiary**.

Section IV. Exclusions

This Policy does not apply to any Claim made against any Insured:

- **A.** brought about or contributed to by: (1) any **Insured** gaining any profit, advantage or remuneration to which they were not legally entitled; or (2) the deliberate fraudulent or criminal acts of any **Insured**; however, this exclusion shall not apply unless it is finally adjudicated such conduct in fact occurred, nor shall it apply to coverage provided under Insuring Agreement I.B.;
- **B.** to the extent it is insured in whole or in part by any other valid and collectible policy or policies, (except with respect to any excess beyond the amount or amounts of coverage under such other policy or policies), whether such other policy or policies are stated to be primary, contributory, excess, contingent, or otherwise;
- **C.** based upon, arising out of, relating to, directly or indirectly resulting from or in consequence of, or in any way involving:
 - (1) any **Wrongful Act** or **Related Wrongful Act** or any fact, circumstance or situation which has been the subject of any notice or **Claim** given under any other policy of which this Policy is a renewal or replacement;
 - (2) any Wrongful Act or any circumstance known by any Insured Person prior to the date

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- stated in Item 8 of the Declarations which would indicate the probability of such **Claim** being made, provided, however, this exclusion shall only apply to the **Organization**, its **Subsidiaries** and those **Insured Persons** having such knowledge; or
- (3) any civil, criminal, administrative or investigative proceeding involving any **Insured** pending as of or prior to the date stated in Item 8 of the Declarations, or any fact, circumstance or situation underlying or alleged in such proceeding;
- D. based upon, arising out of, relating to, directly or indirectly resulting from or in consequence of, or in any way involving: (1) bodily injury, sickness, disease or death of any person, assault or battery; (2) damage to or destruction of any tangible property or the loss of use of any tangible property; or (3) humiliation, mental anguish, emotional distress, invasion of privacy, wrongful entry, trespassing, eviction, false arrest, false imprisonment, malicious prosecution, abuse of process, libel or slander; provided, however, that part (3) of this exclusion shall not apply to any Claim for an Employment Practices Wrongful Act;
- E. for any actual or alleged violation by any **Insured** of the Employee Retirement Income Security Act of 1974, the National Labor Relations Act, the Worker Adjustment and Retraining Notification Act, the Consolidated Omnibus Budget Reconciliation Act of 1985, the Occupational Safety and Health Act or any rules or regulations promulgated under these acts or any similar provisions of any federal, state, local or foreign law, except a **Claim** alleging retaliation for the exercise of any rights under such laws:
- **F.** for any **Wrongful Act** of any **Insured Persons** in their respective capacity as a director, officer, trustee, or equivalent position of an entity other than the **Organization** or any **Subsidiary**;
- **G.** based upon, arising out of, relating to, directly or indirectly resulting from or in consequence of, or in any way involving actual or alleged seepage, pollution, radiation, emission, contamination or irritant of any kind, including but not limited to smoke, vapor, dust, fibers, mold, spores, **fungi**, germs, soot, fumes, acids, alkalis, asbestos, chemicals or waste of any kind, provided, however, this exclusion shall not apply to coverage provided under Insuring Agreement 1.A.;
- H. by, or for the benefit of, or at the behest of the Organization or any Subsidiary or any entity which controls, is controlled by, or is under common control with the Organization or any Subsidiary, or any person or entity which succeeds to the interests of the Organization or any Subsidiary, provided, however, this exclusion shall not apply to any Claim brought by the receiver, conservator, liquidator, trustee, rehabilitator, examiner or similar official of the Organization, if any, in the event of Financial Insolvency;

I. other than Costs of Defense:

- (1) for any obligation of the **Organization** or any **Subsidiary**, as a result of a **Claim**, seeking relief or redress in any form other than money damages, including but not limited to any obligations of the **Organization** or any **Subsidiary** to modify any building or property;
- (2) for any obligation of the Organization or any Subsidiary to pay compensation earned by any Insured Person in the course of employment, but not paid by the Organization or any Subsidiary, including any unpaid salary, bonus, wages, severance pay, retirement benefits, vacation days or sick days, provided, however, this exclusion shall not apply to front pay and back pay;
- (3) for any actual or alleged violation by any **Insured** of the Fair Labor Standards Act or any similar state or local law, provided, however, this exclusion shall not apply to the Equal Pay Act. **Costs of Defense** provided pursuant to this section, I.(3), shall be subject to the FLSA Defense Sublimit of Liability stated in Item 3 of the Declarations, if any; or
- (4) for any actual or alleged liability of any Insured under any contract or agreement, express

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- or implied, written or oral; provided, however this exclusion shall not apply to employment related obligations which would have attached absent such contract or agreement;
- J. for any obligations under a worker's compensation, disability benefits, insurance benefits or unemployment compensation law, or any similar law; provided, however this exclusion shall not apply to a Claim for an Employment Practices Wrongful Act involving retaliation with regard to benefits paid or payable;
- **K**. based upon, arising out of, relating to, directly or indirectly resulting from or in consequence of, or in any way involving:
 - (1) actual, alleged or threatened:
 - (a) inhalation of, ingestion of, contact with, or exposure to any Fungi or bacteria; or
 - (b) existence of or presence of any **Fungi** or bacteria on or within a building or structure including its contents, regardless of whether any other cause, event, material, or product contributed concurrently or in any sequence to any injury or damage; or
 - (2) any loss, cost or expense arising out of the abating, testing for, monitoring, cleaning up, removing, containing, treating, detoxifying, neutralizing, remediating, disposing of, or in any way responding to, or assessing the effects of **Fungi** or bacteria by any **Insured** or by any other person or entity;
- L. based upon, arising out of, relating to, directly or indirectly resulting from or in consequence of, or in any way involving actual or alleged **Construction Defect(s)**;
- M. based upon, arising out of, relating to, directly or indirectly resulting from or in consequence of, or in any way involving any actual or alleged liability of an Insured, in whole or in part, in the capacity as a builder or developer, or in the capacity of a sponsor of the Organization, or of an Insured affiliated with such a builder, developer or sponsor, and which is related to actual or alleged misconduct on the part of such builder, developer or sponsor, including but not limited to actual or alleged conflict of interest, self-dealing, or disputes concerning conversion, construction or development;

With respect to this section of the Policy, no fact pertaining to or conduct by any **Insured Person** shall be imputed to any other **Insured Person**; and only facts pertaining to or conduct by any past, present, or future Executive Director, President, or Chairman of the **Organization** shall be imputed to the **Organization** or any **Subsidiary** to determine if coverage is available.

Section V. Limits of Liability and Retention

- A. The Insurer shall be liable to pay one hundred percent (100%) of Loss to which this insurance applies in excess of the Retention stated in Item 4 of the Declarations. The Insurer's maximum Limit of Liability for the aggregate amount of Loss resulting from all Claims deemed to have been made in a Policy Year shall be shown in Item 3 of the Declarations. The Insured shall be solely responsible to pay any and all Loss within the Retention. Under no circumstances shall the Insurer be required to pay any Loss within the Retention.
- B. One Retention shall apply to each and every Claim. More than one Claim involving the same Wrongful Act or Related Wrongful Acts of one or more Insureds shall be considered a single Claim, and only one Retention shall be applicable to such single Claim. All such Claims, constituting a single Claim, shall be deemed to have been made on the earlier of the following dates: (1) the earliest date on which any such Wrongful Act or Related Wrongful Act was reported under this Policy or any other policy providing similar coverage.

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- Costs of Defense incurred by the Insurer shall be in addition to the Limit of Liability, and such Costs of Defense shall not be subject to the Retention amount.
- D. With respect to all Claims deemed to have been made in a Policy Year, should the Limit of Liability be exhausted by payment of Loss resulting from one or more such Claims, the Insurer's duty to defend shall cease and any and all obligations of the Insurer hereunder shall be deemed to be completely fulfilled and extinguished and the Insurer shall have no further obligations.
- E. For the purpose of applying the Retention, **Loss** applicable to Insuring Agreement I.B. includes that for which indemnification is legally permissible, regardless of whether actual indemnification is granted. The certificate of incorporation, charter or other organizational document of the **Organization**, including by-laws and resolutions, shall be deemed to require indemnification and advancement of **Loss** to the **Insured Persons** to the fullest extent permitted by law.

Section VI. Costs of Defense and Settlements

- A. The Insureds shall not incur Costs of Defense, or admit liability, offer to settle, or agree to any settlement in connection with any Claim without the express written consent of the Insurer, which consent shall not be unreasonably withheld. The Insureds shall provide the Insurer with full cooperation and all information and particulars it may reasonably request in order to reach a decision as to such consent. Any Loss resulting from any admission of liability, agreement to settle, or Costs of Defense incurred prior to the Insurer's consent shall not be covered hereunder.
- **B.** The **Insurer** has the right to investigate and settle any **Claim** as it deems expedient. The **Insurer** may, with the written consent of the **Insured**, make any settlement of a **Claim** which the **Insurer** deems reasonable. If the **Insured** withholds its written consent to settlement of a **Claim** recommended in writing by the **Insurer**, the **Insurer**'s liability will be limited to:
 - (1) the amount of Loss in excess of the retention (if any) which the **Insurer** would have paid to settle the **Claim** had the **Insured** consented to the recommended settlement; and
 - (2) the **Costs of Defense** covered by the Policy and incurred as of the date the **Insurer** recommended the settlement in writing to the **Insured**.

Upon failing to provide written consent to a settlement that the **Insurer** recommends in writing, the **Insured** shall, at its sole expense, assume all further responsibility for the **Costs of Defense** incurred after the date the **Insurer** recommended the settlement to the **Insured** in writing, including all additional costs associated with the investigation, defense and/or settlement of the **Claim**.

Section VII. Notice of Claim

- A. The Insureds shall, as a condition precedent to their rights under this Policy, give the Insurer notice in writing of any Claim made during the Policy Period. Such notice shall be given as soon as practicable after the date a Board Member or an employee of the Property Manager has knowledge of the Claim, and in no event later than ninety (90) days after the end of the Policy Period.
- B. If during the Policy Period or Discovery Period, any Insured first becomes aware of a Wrongful Act and gives notice to the Insurer of: (1) the Wrongful Act; (2) the injury or damage which has or may result therefrom; and (3) the circumstances by which the Insured first became aware thereof; then any Claim arising out of such Wrongful Act which is subsequently made against the Insured shall be deemed to have been made at the time the Insurer received such written notice from the Insured.
- **C.** In addition to furnishing the notice as provided in Section VII A or B, the **Insured** shall, as soon as practicable, provide the **Insurer** with copies of reports, investigations, pleadings and other

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documents in connection therewith, and shall provide all information, assistance and cooperation which the **Insurer** reasonably requests and do nothing to prejudice the **Insurer's** position or its potential or actual rights of recovery.

Section VIII. Coverage Extensions

A. Spousal/Domestic Partner Provision

The coverage provided by this Policy shall also apply to the lawful spouse or "Domestic Partner" of any **Insured Person**, but only for **Claims** arising out of any actual or alleged **Wrongful Acts** of any **Insured Person**. The term "Domestic Partner" shall mean any natural person qualifying as a domestic partner under the provisions of any applicable federal, state or local law.

B. Worldwide Provision

The coverage provided under this Policy shall apply worldwide. The term **Insured Persons** is deemed to include individuals who serve in equivalent positions in foreign **Subsidiaries**.

C. Estates and Legal Representatives

The coverage provided by this Policy shall also apply to the estates, heirs, legal representatives, or assigns of any **Insured Persons** in the event of their death, incapacity or bankruptcy, but only for **Claims** arising out of any actual or alleged **Wrongful Acts** of any **Insured Persons**.

Section IX. General Conditions

A. Cancellation or Non-Renewal

- (1) This Policy may be cancelled by the Organization at any time by written notice to the Insurer. In the event the Organization cancels this Policy for reasons other than the downgrade of the Insurer's rating by A.M. Best, the Insurer shall retain the customary short rate portion of the premium. However, if the Organization cancels the Policy due to a downgrade of the Insurer's rating to below [A-] by A.M. Best, the Insurer shall refund any unearned premium on a pro rata basis. Payment of any unearned premium by the Insurer shall not be a condition precedent of the effectiveness of cancellation but such payment shall be made as soon as practicable.
- (2) This Policy will only be cancelled by the **Insurer** if the **Organization** does not pay the premium when due.
- (3) If the **Insurer** elects not to renew this Policy, the **Insurer** shall provide the **Organization** with at least sixty (60) days advance notice thereof.

B. Application

It is agreed the particulars and statements contained in the **Application** submitted to the **Insurer** (and any material submitted therewith) are the representations of the **Insured** and are to be considered as incorporated in and constituting part of this Policy. It is also agreed this Policy is issued in reliance upon the truth of such representations. However, coverage shall not be excluded as a result of any untrue statement in the **Application**, except as to the **Organization**, its **Subsidiaries**, and any **Insured Person** making such untrue statement or having knowledge of its falsity.

In no event shall Insuring Agreement I.A. of this Policy be rescinded by the **Insurer**.

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C. Order of Payments

In the event of **Loss** arising from a covered **Claim** for which payment is due under the provisions of this Policy, the **Insurer** shall first, pay **Loss** for which coverage is provided under Insuring Agreement I.A. of this Policy; and thereafter with respect to whatever remaining amount of the Limit of Liability is available after such payment, pay such other **Loss** for which coverage is provided under any other applicable Insuring Agreements in Section I of this Policy.

D. Merger or Acquisition

If, during the **Policy Period**, the **Organization** acquires the assets of another entity, by merger or otherwise, and the acquired assets of such other entity exceed thirty-five percent (35%) of the assets of the **Organization** as of the inception date of the Policy, written notice thereof shall be given to the **Insurer** as soon as practicable, but in no event later than ninety (90) days from the effective date of the transaction, together with such information as the **Insurer** may request. Premium adjustment and coverage revisions shall be effected as may be required by the **Insurer**.

E. Conversion to Run-Off Coverage

If prior to the end of the **Policy Period**, the **Organization** merges into another organization and the **Organization** is not the surviving entity, another organization or person acquires the right to elect or appoint more than fifty percent (50%) of the Board of Directors or other governing body of the **Organization**, or the **Organization** ceases to qualify as a not-for-profit organization under any federal, provincial and territorial legislation and/or the Internal Revenue Code (such events hereinafter referred to as **Transaction**), then:

- (1) the **Organization** must give written notice of such **Transaction** to the **Insurer** within thirty (30) days after the effective date of such **Transaction**, and provide the **Insurer** with such information as the **Insurer** may deem necessary; and
- (2) this Policy, including the **Discovery Period** if elected, shall apply, but only with respect to any **Wrongful Act** committed prior to the effective date of such **Transaction**.

F. Action Against the Insurer

- (1) No action shall be taken against the Insurer unless, as a condition precedent thereto, there shall have been full compliance with all the terms of this Policy, and until the Insured's obligation to pay shall have been finally determined by an adjudication against the Insured or by written agreement of the Insured, those filing the claim, and the Insurer.
- (2) No person or organization shall have any right under this Policy to join the **Insurer** as a party to any **Claim** against any **Insured** nor shall the **Insurer** be impleaded by any **Insured** or their legal representative in any such **Claim**.

G. Subrogation

In the event of payment under this Policy, the **Insurer** shall be subrogated to all the **Insureds**' rights of recovery. The **Insureds** shall do everything necessary to secure such rights, including the execution of such documents necessary to enable the **Insurer** to effectively bring suit in the name of any **Insured**. In no event, however, shall the **Insurer** exercise its rights to subrogation against an **Insured Person** under this Policy unless, such **Insured Person**:

- (1) has been convicted of a deliberate criminal act, or
- (2) has been determined by a final adjudication adverse to the **Insured Person** to have committed a deliberate fraudulent act, or to have obtained any profit, advantage or remuneration to which such **Insured Person** was not legally entitled.

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In the event the **Insurer** shall for any reason pay indemnifiable **Loss** on behalf of an **Insured Person**, the **Insurer** shall have the contractual right hereunder to recover from the **Organization** or any **Subsidiary** the amount of such **Loss** equal to the amount of the Retention not satisfied by the **Organization** or any **Subsidiary** and shall be subrogated to rights of the **Insured Persons** hereunder.

H. Conformity to Law

Any terms of this Policy which are in conflict with the terms of any applicable laws are hereby amended to conform to such laws.

I. Assignment

Assignment of interest under this Policy shall not bind the Insurer until its consent is endorsed hereon.

J. Organization Represents Insured

By acceptance of this Policy, the **Organization** shall be designated to act on behalf of the **Insureds** for all purposes including, but not limited to, giving and receiving of all notices and correspondence, the cancellation or non-renewal of this Policy, the payment of premiums, and the receipt of any return premiums that may be due under this Policy.

K. Entire Agreement

By acceptance of this Policy, the **Insured** and the **Insurer** agree that this Policy (including the **Application** submitted to the **Insurer** and any materials submitted therewith) and any written endorsements attached hereto constitute the entire agreement between the parties.

In witness whereof the **Insurer** has caused this Policy to be signed by its President and Secretary and countersigned, if required, on the Declarations page by a duly authorized agent of the **Insurer**.

President

Secretary

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CAP ON LOSSES FROM CERTIFIED ACTS OF TERRORISM

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

DIRECTORS & OFFICERS INSURANCE POLICY

- A. If aggregate insured losses attributable to terrorist acts certified under the federal Terrorism Risk Insurance Act exceed \$100 billion in a calendar year and we have met our insurer deductible under the Terrorism Risk Insurance Act, we shall not be liable for the payment of any portion of the amount of such losses that exceeds \$100 billion, and in such case insured losses up to that amount are subject to pro rata allocation in accordance with procedures established by the Secretary of the Treasury. "Certified act of terrorism" means an act that is certified by the Secretary of the Treasury, in accordance with the provisions of the federal Terrorism Risk Insurance Act, to be an act of terrorism pursuant to such Act. The criteria contained in the Terrorism Risk Insurance Act for a "certified act of terrorism" include the following:
 - 1. The act resulted in insured losses in excess of \$5 million in the aggregate, attributable to all types of insurance subject to the Terrorism Risk Insurance Act; and
 - 2. The act is a violent act or an act that is dangerous to human life, property or infrastructure and is committed by an individual or individuals as part of an effort to coerce the civilian population of the United States or to influence the policy or affect the conduct of the United States Government by coercion.
- B. The terms and limitations of any terrorism exclusion, or the inapplicability or omission of a terrorism exclusion, do not serve to create coverage for injury or damage that is otherwise excluded under this Coverage Part.

Nothing herein contained shall be held to vary, alter, waive or extend any of the terms, conditions, provisions, agreements or limitations of the above mentioned Policy other than as above stated.

POLICYHOLDER NOTICE U.S. TREASURY DEPARTMENT'S OFFICE OF FOREIGN ASSETS CONTROL (OFAC) ADVISORY NOTICE

No coverage is provided by this Policyholder Notice nor can it be construed to replace any provisions of your policy. You should read your policy and review your Declarations page for complete information on the coverages you are provided.

This Notice provides information concerning possible impact on your insurance coverage due to directives issued by OFAC.

The Office of Foreign Assets Control (OFAC) administers and enforces sanctions policy, based on Presidential declarations of national emergency. OFAC has identified and listed numerous foreign agents, front organizations, terrorists, terrorist organizations and narcotics traffickers as Specially Designated Nationals. This list can be located on the United States Treasury's web site: http://www.treasury.gov/ofac.

In accordance with OFAC regulations, if it is determined that you or any other insured, or any person or entity claiming the benefits of this insurance has violated U.S. sanctions law or is a Specially Designated National, as identified by OFAC, this insurance will be considered a blocked or frozen contract and all provisions of this insurance are immediately subject to OFAC. When an insurance policy is considered to be such a blocked or frozen contract, no payments or premium refunds may be made without authorization from OFAC. Other limitations on the premiums and payments also apply.

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POLICYHOLDER DISCLOSURE NOTICE OF TERRORISM INSURANCE COVERAGE

Coverage for acts of terrorism, as defined in the Terrorism Risk Insurance Act, as amended, (the "Act"), is included in your policy. As defined in Section 102(1) of the Act: The term "act of terrorism" means any act that is certified by the Secretary of the Treasury—in consultation with the Secretary of Homeland Security, and the Attorney General of the United States—to be an act of terrorism; to be a violent act or an act that is dangerous to human life, property, or infrastructure; to have resulted in damage within the United States, or outside the United States in the case of certain air carriers or vessels or the premises of a United States mission; and to have been committed by an individual or individuals as part of an effort to coerce the civilian population of the United States or to influence the policy or affect the conduct of the United States Government by coercion. Under your coverage, any losses resulting from certified acts of terrorism may be partially reimbursed by the United States Government under a formula established by the Act. However, your policy may contain other exclusions which might affect your coverage, such as an exclusion for nuclear events. Under the formula, the United States Government generally reimburses 80% beginning on January 1, 2020, of covered terrorism losses exceeding the statutorily established deductible paid by the insurance company providing the coverage. The Act contains a \$100 billion cap that limits U.S. Government reimbursement as well as insurers' liability for losses resulting from certified acts of terrorism when the amount of such losses exceeds \$100 billion in any one calendar year. If the aggregate insured losses for all insurers exceed \$100 billion, your coverage may be reduced.

The portion of your annual premium that is attributable to coverage for acts of terrorism as defined in the Act is \$0, and does not include any charges for the portion of losses covered by the United States government under the Act.

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A Berkley Company

Domicile Office: 11201 Douglas Avenue, Urbandale, IA 50322 Main Administrative Office: 475 Steamboat Road, Greenwich, CT 06830

Underwriting Office: 1250 Diehl Road, Suite 200, Naperville, IL 60563 Telephone: (866) 893-3922

NOTICE TO POLICYHOLDERS FLORIDA INSURANCE GUARANTY ASSOCIATION ASSESSMENT

The Board of Directors of the Florida Insurance Guaranty Association (FIGA) has imposed an assessment against members doing business in Florida for the purpose of securing funds to pay covered claims and to pay the reasonable cost of administering these claims.

Assessable Insurers are permitted to recoup the assessment amount they paid by surcharging Assessable Insureds. If your policy is surcharged, the term FL Ins. Guaranty Association Surcharge, with an indicated dollar amount, will be displayed on your Declarations Page.

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A Berkley Company

Domicile Office: 11201 Douglas Avenue, Urbandale, IA 50322 Main Administrative Office: 475 Steamboat Road, Greenwich, CT 06830

Underwriting Office: 1250 Diehl Road, Suite 200, Naperville, IL 60563 Telephone: (866) 893-3922

FLORIDA AMENDATORY ENDORSEMENT

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

In compliance with the insurance regulations of the State of Florida, the Policy is amended as follows. In the event that a similar provision is already contained in the Policy, the provisions of this endorsement shall take precedence over such similar provisions.

- 1. It is understood and agreed that Section III. M. of the Policy is deleted and replaced with the following:
 - M. "Loss" shall mean settlements, judgments, pre-judgment and post-judgment interest, front and back pay, compensatory damages, the multiple portion of any multiplied damage award, and subject to the provisions of Section V. and VI., Costs of Defense incurred by the Insured. Loss shall not include:
 - (1) criminal or civil fines or penalties or taxes;
 - the value of perquisites, deferred compensation or any other type of compensation earned in the course of employment or the equivalent value thereof; and
 - (3) any amounts which may be deemed uninsurable under the law pursuant to which this Policy shall be construed.
- 2. It is understood and agreed that the definition of **Loss** shall also include:
 - (1) vicarious liability for punitive or exemplary damages incurred by any **Insured** but only with respect to the extent the Policy is construed by a court of competent jurisdiction, or an arbitration panel, pursuant to Florida law; or
 - (2) punitive or exemplary damages, but only to the extent (a) such damages are insurable under the law of any jurisdiction other than Florida that has a substantial relationship to the Insured, the Claim, the Insurer, or the Policy and is most favorable to the insurability of such damages, and (b) that this Policy is construed by a court of competent jurisdiction, or an arbitration panel, pursuant to the laws of any jurisdiction other than Florida; when such damages are covered under the Policy.
- 3. It is understood and agreed that Section II. A. and II. B. are deleted and replaced with the following:
 - A. If this Policy is not renewed or is cancelled by the **Insurer**, for any reason other than non-payment of premium, then without the requirement of any additional premium, the **Organization** shall receive an automatic ninety (90) day extension of the coverage granted by this Policy with respect to any **Claim** first made against any **Insured** during this extended coverage, but only with respect to **Wrongful Acts** committed prior to the end of the **Policy Period**. This extended coverage shall be referred to as the

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Automatic Discovery Period. In addition, if prior to the end of the Automatic Discovery Period, the Organization pays the Insurer an additional amount equal to 40%, 75%, or 100% percent of the annual premium of this Policy, the Organization shall receive an extension of the coverage granted by this Policy for an additional twelve (12), twenty-four (24), or thirty-six (36) months respectively from the end of the Automatic Discovery Period with respect to any Claim first made against any Insured during this extended coverage, but only with respect to Wrongful Acts committed prior to the end of the Policy Period. This extended coverage shall be referred to as the Discovery Period. The Organization shall have no right to purchase this Discovery Period at any later date or to elect more than one Discovery Period.

B. If this Policy is not renewed or is cancelled by the **Organization**, and if no later than sixty (60) days after the end of the **Policy Period** the **Organization** pays the **Insurer** an additional amount equal to 40%, 75%, or 100% percent of the annual premium of this Policy, the **Organization** shall receive a **Discovery Period** for an additional twelve (12), twenty-four (24), or thirty-six (36) months respectively from the end of the **Policy Period**. The **Organization** shall have no right to purchase this **Discovery Period** at any later date or to elect more than one **Discovery Period**.

Nothing herein contained shall be held to vary, alter, waive or extend any of the terms, conditions, provisions, agreements or limitations of the above-mentioned Policy other than as above stated.

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THIS ENDORSEMENT'S AGGREGATE LIMIT OF INSURANCE WILL BE REDUCED AND MAY BE EXHAUSTED BY PAYMENT OF THE COVERAGE PROVIDED BY THIS ENDORSEMENT, INCLUDING WITHOUT LIMITATION, PAYMENTS FOR DAMAGES, CLAIMS, CLAIM EXPENSES, REGULATORY FINES, AND LOSSES.

FOR THE AVOIDANCE OF DOUBT, CLAIM EXPENSES ARE INCLUDED WITHIN, REDUCE, AND MAY EXHAUST THE APPLICABLE LIMITS OF LIABILITY.

THIS ENDORSEMENT PROVIDES INDEPENDENT COVERAGES, TERMS, AND DEFINITIONS.

PLEASE READ THE ENTIRE ENDORSEMENT CAREFULLY

Various provisions in this **Endorsement** restrict coverage, and coverage is subject to certain conditions precedent set forth in this Endorsement. Read the entire **Endorsement** carefully to determine what is and what is not covered, and the rights and duties of the **Named Insured** and the **Company**.

Schedule of Insurance

	Coverage	Limits of Insurance / Sublimits of Insurance
	ENDORSEMENT AGGREGATE COVERAGE LIMIT OF INSURANCE	\$ 250,000
A. LIABILITY COVERAGE LIMIT (Inclusive of the following Insuring Agreements):		\$ 250,000
	1. Media	
	2. Network Security	
	3. Data Compromise	
	a. Privacy	
	b. Regulatory Coverage	
	Regulatory Fines (Sublimit)	\$10,000 each Regulatory Proceeding Claim
B.	FIRST PARTY COVERAGE LIMIT (Inclusive of the following Insuring Agreement):	\$50,000
	1. Privacy Breach	
C.	PER EVENT DEDUCTIBLE	\$1,000
D.	ENDORSEMENT PREMIUM	INCLUDED

ENDORSEMENT PERIOD From 3/15/2025 to 3/15/2026

At 12:01 A.M. Standard Time at the address of the **Named Insured** as stated herein.

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In consideration of the payment of the premium, in reliance on all information provided to the **Company**, and subject to all provisions of this **Endorsement**, the **Named Insured** and **Company** agree as follows:

SECTION I: INSURING AGREEMENTS

This Section lists the coverages that apply if indicated in the Schedule of Insurance and have a Limit of Insurance on the Schedule. If no Limit of Insurance is set forth for an Insuring Agreement in the Schedule, coverage has not been purchased for such Insuring Agreement. For coverage under this **Endorsement**, the applicable **Event** must be first **Discovered** during the **Endorsement Period** and reported to the **Company** in accordance with Section IV.A.

A. LIABILITY COVERAGE

1. MEDIA

The Company will pay on the Insured's behalf the Damages resulting from a Claim directly arising from a Media Wrongful Event, provided the Media Wrongful Event is first Discovered during the Endorsement Period.

2. NETWORK SECURITY

The Company will pay on the Insured's behalf the Damages resulting from a Claim directly arising from a Network Security Event, provided the Network Security Event is first Discovered during the Endorsement Period.

DATA COMPROMISE

a. PRIVACY

The **Company** will pay on the **Insured's** behalf the **Damages** resulting from a **Claim** directly arising from a **Privacy Breach Event**, provided the **Privacy Breach Event** is first **Discovered** during the **Endorsement Period**.

b. REGULATORY

The Company will pay on the Insured's behalf the Regulatory Fines and Claim Expenses resulting from a Regulatory Proceeding Claim directly arising from a Privacy Breach Event, provided the Privacy Breach Event is first Discovered during the Endorsement Period.

B. FIRST PARTY COVERAGE

1. PRIVACY BREACH

The Company will pay the Named Insured for Privacy Breach Expenses directly arising from a Privacy Breach Event, provided the Privacy Breach Event is first Discovered during the Endorsement Period.

SECTION II: LIMITS OF INSURANCE AND DEDUCTIBLE

A. LIMITS OF INSURANCE

1. ENDORSEMENT AGGREGATE COVERAGE LIMIT OF INSURANCE

The Endorsement Aggregate Coverage Limit of Insurance for the **Endorsement Period** set forth in the Schedule is the maximum aggregate limit of the **Company's** liability under all Insuring Agreements in this **Endorsement** combined, regardless of the number of **Claims**, the number of **Losses**, the number of claimants, and the number of Insuring Agreements triggered.

The Liability Coverage Limits, including sublimits, and the First Party Coverage Limits, including sublimits, listed in the Schedule are all part of, and not in addition to, the Endorsement Aggregate Coverage Limit of Insurance set forth in the Schedule.

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2. LIABILITY LIMIT OF INSURANCE

If a Limit of Insurance is set forth in the Schedule under the heading "Liability Coverage Limit" for an Insuring Agreement in Section I.A. of this Endorsement, then such Limit of Insurance is the maximum limit of the **Company's** liability for all **Damages** from all **Claims** and **Related Claims** in the aggregate under that Insuring Agreement, which amount is part of, and not in addition to, the Liability Coverage Limit and the Endorsement Aggregate Coverage Limit of Insurance for the **Endorsement Period** set forth in the Schedule.

3. FIRST PARTY COVERAGE LIMIT OF INSURANCE

If a Limit of Insurance is set forth in the Schedule under the heading "First Party Coverage Limit" for an Insuring Agreement in Section I.B. of this Endorsement, then such Limit of Insurance is the maximum limit of the **Company's** liability for all **Loss** and **Related Losses** in the aggregate under that Insuring Agreement, which amount is part of, and not in addition to, the First Party Coverage Limit and the Endorsement Aggregate Coverage Limit of Insurance for the **Endorsement Period** set forth in the Schedule.

B. DEDUCTIBLE

- 1. The Company shall only be liable for the amount of Damages or Loss which is in excess of the applicable Deductible set forth in the Schedule. Such Deductible shall solely be the obligation of the Named Insured. The Company has no obligation to the Named Insured or to any other person or entity to pay all or any portion of any Deductible amount for or on behalf of the Named Insured.
- For the purpose of applying the Deductible, the Named Insured shall pay one single Deductible amount for Damages and Loss arising from the same Event or Related Events, regardless of whether there is more than one Claim or Loss arising from the same Event or Related Events.

C. RELATED EVENTS, RELATED CLAIMS, RELATED LOSS

- 1. Each Event and all its Related Events shall be treated as a single Event.
- 2. Each Claim and all its Related Claims shall be treated as a single Claim.
- 3. Each Loss and all its Related Losses shall be treated as a single Loss.

D. ENDORSEMENT PERIODS

In no event will any Event or Related Event, Claim or Related Claim, or Loss or Related Loss constitute an Event, Claim, or Loss (as applicable) in more than one Endorsement Period.

SECTION III: DEFENSE AND SETTLEMENT

A. DUTY TO DEFEND

1. Duty to Defend

The **Company** has the right and duty to defend any **Claim** against the **Insured** seeking **Damages** under this **Endorsement**, even if any of the allegations are groundless, false, or fraudulent. The **Company** has no duty to defend any **Claim** or pay any **Damages** for a **Claim**:

- a. Arising from an Event not first Discovered during the Endorsement Period;
- b. Which is not covered by this **Endorsement**; or
- Seeking relief not covered by this Endorsement.

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2. Termination of Duty to Defend

- a. The Company's right and duty to defend ends when the Endorsement Aggregate Coverage Limit of Insurance or applicable Limit of Insurance is exhausted by the Company's payments or the Company deposits the remaining portion of the Endorsement Aggregate Coverage Limit of Insurance or applicable Limit of Insurance with a court of competent jurisdiction.
- b. The Company's right and duty to defend ends when the Company makes any of the following determinations: (i) the Claim arises from an Event not first Discovered during the Endorsement Period, (ii) the Claim is not covered by this Endorsement, or (iii) the Claim seeks relief that is not covered by this Endorsement.

3. Selection of Counsel

The **Company** shall have the right to select and appoint counsel to defend any **Claim**. The **Insured** shall not appoint counsel to defend any **Claim** without **Approval** in advance. Any costs incurred by an **Insured** for work performed by counsel, when that counsel was not **Approved**, shall be borne by the **Insured** and shall not erode the applicable Deductible set forth in the Schedule or be recoverable under this **Endorsement**. The **Company** shall have the right to substitute its chosen counsel for any counsel previously selected by the **Insured** without **Approval** unless otherwise prohibited by applicable law.

B. SETTLEMENT

The **Company** has the right to investigate, direct the defense of, and/or settle any **Claim** as the **Company** deems expedient.

C. COMPANY'S APPROVAL REQUIRED

It is a condition precedent for coverage under this **Endorsement** that the **Insured** shall not admit any liability, make any payment, assume any obligation, incur any expense, enter into or negotiate any settlement, stipulate to any judgment or award, or dispose of any **Claim** without **Approval**.

SECTION IV: REPORTING REQUIREMENTS

A. INSURED'S DUTY TO REPORT

1. NOTICE IS A CONDITION PRECEDENT TO COVERAGE

It is a condition precedent to coverage under this **Endorsement** that if a **Knowledge Group Member** first **Discovers** during the **Endorsement Period** any **Event** (including each **Related Event**, if any), **Claim** (including each **Related Claim**, if any), **Loss** (including each **Related Loss**, if any), or **Circumstances**, an **Insured** must provide written notice to the **Company** of such **Event**, **Claim**, **Loss** or **Circumstances**, such notice to include the information set forth in Section IV. A. 2 below, and to be provided as soon as practicable, but in all cases no later than thirty (30) days after first **Discovered**.

It is a condition precedent to coverage under this **Endorsement** that if the **Company** sends written notice to the **Named Insured** that this **Endorsement** is being cancelled for non-payment of premium, the **Named Insured** must provide written notice to the **Company** of any **Event**, **Claim**, **Loss** or **Circumstances** in accordance with the prior paragraph, but in any event no later than the earlier of: (i) thirty (30) days after such **Event**, **Claim**, **Loss** or **Circumstances** is first **Discovered**, and (ii) prior to the effective date of the cancellation.

Such notices must be sent to the **Company**. Notice to any **Vendor** (including lawyers, experts, and litigation support staff) does not constitute notice to the **Company** of an **Event**, **Claim**, **Loss** or **Circumstances** under this **Endorsement**.

2. INFORMATION TO BE INCLUDED IN NOTICES

In providing the notice under A.1, of this Section IV, each notice must include a written report with the following information:

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- a. If notice is of an Event, then a description of the Event, when and how the Knowledge Group Member first Discovered the Event, the Circumstances giving rise to the Event, and any Claim or Loss reasonably expected to arise from that Event.
- b. If notice is of a Claim, or of an Event or Circumstances reasonably likely to give rise to a Claim, then a description of the Claim; when and how the Knowledge Group Member first Discovered the Claim; the names of the claimant or potential claimant, the Impacted Individuals, the Impacted Entities, and any other persons or entities involved; the specific Third Party Liability Event or regulatory proceeding which may form the basis of the Claim; all pleadings and other documents setting forth the Claim or notifying an Insured of the Claim; the Circumstances giving rise to the Claim; and the nature and extent of any potential Damages.
- c. If notice is of a Loss, or of an Event or Circumstances reasonably likely to give rise to a Loss, then a description of the Loss, when and how the Knowledge Group Member first Discovered the Loss, the Circumstances giving rise to the Loss, and the nature and extent of any potential Loss.
- d. If the notice is of Circumstances, then, in addition to the information in A.2.a., b., and c. above, a description of the Circumstances, when and how the Knowledge Group Member first Discovered the Circumstances, the reason the Knowledge Group Member believes such Circumstances are reasonably likely to result in an Event, Claim or Loss, and the nature and extent of any potential Damages or Loss.

3. REPORTS OF MALICIOUS CODES AND EXPLOITS

For **Network Security Events** based upon, arising out of, attributable to, caused by or resulting from **Malicious Code** or **Exploit**, the **Named Insured** must provide the **Company** as soon as possible with (a) any identifying characteristics, markers, or other information which may identify the **Malicious Code** or **Exploit** involved in the **Event**, and (b) a written report by a forensic **Vendor** which identifies the **Malicious Code** or **Exploit** involved in the **Event**, such report be provided to the **Company** no later than thirty (30) days after the first **Discovery** of such **Event**.

For all other **Events**, such a report must be provided at the **Company's** request.

B. NO COVERAGE

- 1. No coverage under this **Endorsement** will be provided for:
 - **a.** Any **Damages** incurred or paid prior to the time the **Company** is notified of the **Claim** or any **Related Claim** pursuant to Section IV.A.; or
 - **b.** Any **Loss** incurred or paid prior to the time the **Company** is notified of a **Loss** or any **Related Loss** pursuant to Section IV.A.
- 2. No coverage under this **Endorsement** will be provided if any **Insured** reports any matter knowing or having reason to know it to be false or fraudulent.

C. DETERMINATION OF FIRST DISCOVERY

- Each Claim and all its Related Claims, whenever made, will be deemed a single Claim first Discovered on the earlier of the following:
 - **a.** When the **Event** giving rise to the **Claim** was first **Discovered**, or could have been **Discovered** through the exercise of due diligence; and
 - **b.** When the earliest of the **Related Claims** was first **Discovered**, or could have been **Discovered** through the exercise of due diligence.

This Section IV.C.1. applies regardless of the following:

a. The number of Related Claims:

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- b. The number or identity of Impacted Individuals, Impacted Entities, or any other persons, entities, or claimants involved;
- c. Whether the Related Claims are asserted in a class action or otherwise; or
- d. The timing of the Related Claims, even if the Related Claims were received or Discovered in more than one Endorsement Period.
- Loss and all its Related Losses, whenever occurring, will be deemed a single Loss first Discovered on the earlier of the following:
 - **a.** When the **Event** giving rise to the **Loss** was first **Discovered**, or could have been **Discovered** through the exercise of due diligence; and
 - **b.** When the earliest of the **Related Losses** was first **Discovered**, or could have been **Discovered** through the exercise of due diligence.

This Section IV.C.2. applies regardless of the following:

- a. The number of Related Losses:
- The number or identity of Impacted Individuals, Impacted Entities, or any other persons or entities involved; or
- c. The timing of the Related Losses, even if the Related Losses occurred or were Discovered in more than one Endorsement Period.
- 3. Each **Event** and all its **Related Events**, whenever occurring, will be deemed a single **Event** first **Discovered** on the earliest of the following:
 - a. When the Event was first Discovered, or could have been Discovered through the exercise of due diligence;
 - **b.** When the earliest of the **Related Events** was first **Discovered**, or could have been **Discovered** through the exercise of due diligence; and
 - **c.** When the earliest **Circumstances** were first **Discovered**, or could have been **Discovered** through the exercise of due diligence.

This Section IV.C.3. applies regardless of the following:

- a. The number of Related Events or Circumstances:
- b. The number or identity of Impacted Individuals, Impacted Entities, or any other persons, entities, or claimants involved; or
- c. The timing of the Related Events or Circumstances, even if the Related Events or Circumstances occurred or were Discovered in more than one Endorsement Period.

For purposes of this Section IV.C., due diligence includes but is not limited to compliance with Section V.

SECTION V: DUE DILIGENCE AND COOPERATION

A. DUE DILIGENCE REQUIREMENTS

- 1. It is a condition precedent to coverage under this Endorsement that the Named Insured must, at its sole cost and expense, use due diligence to prevent and mitigate against any Damages or Loss, and to protect and monitor the security of Protected Information and its Computer System. This includes, but is not limited to:
 - a. Providing and maintaining appropriate physical security for the Named Insured's premises and the Computer System;

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- **b.** Performing and installing all available software updates and patches as soon as practicable but in no event later than thirty (30) days from the time the update or patch becomes available;
- c. Installing, maintaining, monitoring, and updating firewalls, virus scans and anti-virus software, and ensuring that the foregoing are active and in use for the Computer System;
- **d.** Providing and running a data backup system at appropriate intervals, including without limitation performing a full backup of the **Computer System** at least once every thirty (30) days;
- e. Providing and maintaining password protection and encryption for all IOT Devices, Portable Devices and Peripheral Hardwired Devices;
- f. Providing and maintaining encryption for Protected Information and financial transactions such as credit card, debit card, and check processing; and
- g. Providing and maintaining secure disposal procedures for files containing Protected Information no longer needed for use.

B. COOPERATION

The **Insured** agrees not to take any action, or fail to take any requested action, that prejudices the **Insured's** rights or the **Company's** rights with respect to a **Claim** or **Loss**. In the event of a **Claim** or a **Loss**, the **Insured** must do the following upon the **Company's** request:

- Fully assist and cooperate with the Company in the conduct, defense, investigation, negotiation, and settlement of a Loss or Claim or investigation of coverage of a Loss or Claim;
- 2. Submit to an examination under oath; provide the **Company** with written statements; attend meetings and negotiations; produce and make available all information, books, records, documents, and other materials which the **Company** deems relevant; and authorize the **Company** to obtain records and other information;
- Take additional steps to protect the Computer System and Protected Information from further loss or damage and keep a record of the expenses necessary to do so;
- **4.** Attend hearings, depositions, proceedings, trials, and appeals;
- 5. Assist the **Company** in effecting settlements, securing and giving evidence, obtaining the attendance of witnesses, and pursuing or enforcing any right of contribution or indemnity against a person or entity who may be liable to the **Insured**;
- 6. Accept the Company's assignment of counsel unless otherwise prohibited by applicable law; and
- 7. Provide reports of forensic Vendors that identify the Malicious Code or Exploit involved in the Event as soon as possible; provided that this provision supplements, and does not replace, the reporting requirements set forth in Section IV.A.

SECTION VI: EXCLUSIONS

- **A.** The **Company** shall not be liable to pay, indemnify or reimburse for any **Claim**, **Damages** or **Losses** based upon, arising out of, attributable to, caused by or resulting from, whether actual or alleged:
 - **1.** Any of the following:
 - a. Intentional creation or distribution of Malicious Code or Exploit by any Insured;
 - b. Unauthorized tampering with any Computer System by any Insured; or
 - c. Any dishonest, fraudulent, criminal, malicious, or willful act, error, or omission by any Insured.
 - 2. Any Mass Event.
 - **3.** Any of the following:
 - **a.** Failure, interruption of service, or defect by third parties:
 - **b.** Misconfiguration of information technology systems, including but not limited to domain name system configuration changes and domain name hijacking, by third parties;

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- c. Unauthorized access or unauthorized use of a third party's computer system;
- d. Malicious insider activity of or by third parties; or
- e. Distribution of Malicious Code or Exploit by third parties,

in each case that impact the **Computer System** and cause **Claims**, **Losses** or **Damages**. For the purposes of this exclusion third parties shall refer to (i) any cloud service provider; (ii) any other entity providing to an **Insured**, or servicing for an **Insured**, any hardware or software over the internet; or (iii) any other entity providing software as a service, infrastructure as a service, managed security as a service, platform as a service, or any form of cloud data storage as a service to an **Insured**.

- **4.** Any mechanical or service failure, interruption of service, or defect of:
 - **a.** Telephone, communications or data transmission lines, equipment or infrastructure;
 - Internet system, internet service provider or cloud service provider, device or computer system (other than
 a Computer System, or an internet system owned or leased by and operated under the control of the
 Named Insured); or
 - **c.** Electricity (including but not limited to power interruption, surge, brownout or blackout), gas, water or other utilities or their equipment or infrastructure (including, but not limited to power lines).
- 5. Shortcomings, errors or mistakes in any set of instructions (oral, written or electronic), scripts, program, code or software that is executed, run or installed on the Computer System either (a) during the course of a legitimate and authorized upgrade, update or maintenance process of any software, firmware or hardware on or part of a Computer System, or (b) that are present within the firmware or hardware of a Computer System as a result of the manufacturing process, in each case for (a) and (b), for the purposes of this exclusion, that directly causes Claims, Losses or Damages.
- **6.** Any of the following:
 - **a.** Bodily injury, sickness, or disease sustained by a person, including death resulting from any of these at any time;
 - **b.** Physical injury to tangible property, including all resulting loss of use of that property; or
 - **c.** Loss of use of tangible property that is not physically injured.

This exclusion shall not apply to a **Claim** for mental injury, mental anguish, or emotional distress directly resulting from a **Privacy Breach Event** or a **Media Wrongful Event**. For purposes of this exclusion, electronic data is not considered tangible property.

- **7.** Any of the following:
 - **a.** Nuclear reaction, nuclear radiation, radioactive contamination, radioactive substance, electromagnetic field, electromagnetic radiation, or electromagnetism;
 - **b.** Pathogenic or poisonous biological or chemical materials, whether or not man-made, including communicable disease events:
 - c. War, invasion, acts of foreign enemies, hostilities (whether war is declared or not), riot, civil unrest, rebellion, revolution, insurrection, war-like action, coup, usurped powers or military power, including but not limited to those by state-sponsored actors, and action taken by government authority in hindering or defending against any of these; or
 - **d.** Fire, flood, earthquake, volcanic eruption, explosion, lightning, wind, hail, tidal wave, landslide, act of God or other physical event.
- 8. Any unlawful or unauthorized obtaining, gathering, collecting, acquiring, sharing, using, distribution or sale by an Insured of any Protected Information. Provided, however, this exclusion shall not apply to Privacy Breach Expenses or Regulatory Proceedings Claims, in each case directly arising from a Privacy Breach Event, and which are otherwise covered under this Endorsement.
- The unsolicited dissemination of any communication to actual or prospective customers of the Named Insured, or to any other third party.

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- 10. Any violation of the Telecommunications Act, the CAN-SPAM Act, or any other federal, state or local legislation, regulation or law or common law, either: (a) protecting a person's or entity's right of seclusion or privacy (other than a Privacy Law), or (b) addressing the unsolicited distribution, transmission or dissemination of any communication.
- **11.** Any gaining of any profit or advantage to which the **Insured** is not legally entitled.
- 12. Any patent infringement or theft, copying, display, or publication of any patent, process, or trade secret.
- 13. Any breach of contract, agreement, understanding, warranty (including but not limited to product warranty), or other guarantee or promise. This exclusion shall not apply to the following: Solely with respect to actual or alleged breach of contract, liability that would have attached to the Named Insured in the absence of such contract.
- 14. Any liability or obligation the Named Insured, or anyone acting on behalf of the Named Insured, assumes under any contract, agreement, understanding, warranty (including but not limited to product warranty), or other guarantee or promise. This exclusion shall not apply to the following: Liability that would have attached to the Named Insured in the absence of any such contract, agreement, understanding, warranty or other guarantee or promise.
- **15.** Any seizure, nationalization, confiscation, destruction, deletion or expropriation of any **Protected Information** or any **Computer System** held or used by an **Insured** by order of any governmental authority.
- **16.** Any of the following:
 - **a.** Violation of any federal, state, local, foreign legislation, regulation, or law prohibiting any restraint of trade or antitrust activity;
 - **b.** Any price fixing, price discrimination, monopoly or monopolization, predatory pricing, unfair competition, collusion, or conspiracy;
 - c. Any unfair, false, misleading, or deceptive trade or business practice; or
 - d. Any false, misleading, deceptive, or fraudulent statement or representation in advertising or promoting the products, services, or business of the Named Insured; provided, however, that this exclusion will not apply to a Claim directly arising from a Media Wrongful Event.
- **17.** Any of the following:
 - a. Discrimination of any kind; or
 - **b.** Wrongful employment practice of any kind.
- 18. Any Circumstances, Claim, Event, or Loss:
 - a. That was the subject of notice to another insurer or potential indemnitor prior to the Effective Date of this Endorsement; or
 - **b. Discovered** prior to the Effective Date of this **Endorsement**, or could have been **Discovered** through the exercise of due diligence prior to the Effective Date of this **Endorsement**.
- 19. The presence, discharge, dispersal, release or escape of smoke, vapors, soot, fumes, acids, alkalis, toxic chemicals, liquids or gases, oil or other petroleum substances or derivatives, waste materials or other irritants, contaminants, pollutants or any other substances, including asbestos, fungus, mold and lead, which are or may be injurious to public health, property or the environment ("hazardous substances"), including but not limited to:
 - a. The cost of cleanup or removal of hazardous substances;
 - The cost of such actions as may be necessary to monitor, assess and evaluate, the presence, discharge, dispersal, escape, release, or threat of same, of hazardous substances;
 - c. The cost of disposal of hazardous substances or the taking of such other action as may be necessary to temporarily or permanently prevent, minimize, or mitigate damage to the public health or welfare or to property or the environment, which may otherwise result; or

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- **d.** Any cost, based upon, arising out of, attributable to, caused by or resulting from, or involving in any way any government direction or request that the **Named Insured** test for, monitor, clean up, remove, contain, treat, detoxify or neutralize hazardous substances.
- **B.** The **Company** shall not be liable to pay for any **Claim** or **Damages** based upon, arising out of, attributable to, caused by or resulting from any **Claim** or **Damages**, whether actual or alleged, by any of the following:
 - Any Insured against another Insured, except for an otherwise covered Claim by an Insured under Section I.A.3.a.;
 - Solely in the case of a Privacy Breach Event, by any person or entity other than an Impacted Individual, an Impacted Entity, or (solely in the case of a Regulatory Proceeding Claim) a federal or state regulatory body or regulator;
 - 3. Any entity owned or controlled by, or which is under common ownership or control with, the Named Insured;
 - 4. Any person or entity which owns or controls the Named Insured; or
 - 5. Any independent contractor of the Named Insured.

SECTION VII: GENERAL CONDITIONS

A. TERMINATION

The cancellation and nonrenewal provisions of the policy to which this **Endorsement** is attached shall apply to this **Endorsement**. This **Endorsement** shall remain in effect until the expiration of the **Endorsement Period** unless:

- The policy to which this Endorsement is attached is cancelled or non-renewed prior to the expiration of the Endorsement Period; or
- This Endorsement is removed at the request of the Named Insured, such removal to be confirmed by further endorsement to the policy.

B. CHANGE IN CONTROL

- 1. For purposes of this **Endorsement**, a "<u>Sale Transaction</u>" means either of the following that occurs during the **Endorsement Period**:
 - a. The **Named Insured** consolidates or merges with or into, or sells more than <u>50</u>% of its assets to, any other person or entity or group of persons or entities acting in concert, such that the **Named Insured** is not the surviving entity; or
 - b. Any person or entity or group of persons or entities acting in concert acquire more than <u>50</u>% of the issued and outstanding voting equity securities of the **Named Insured** or control voting rights representing the right to vote for election of or to appoint more than <u>50</u>% of the directors or trustees of the **Named Insured**.

In the event of a Sale Transaction, this **Endorsement** shall continue in full force and effect as to any **Event** first **Discovered** prior to the Sale Transaction. There shall be no coverage under this **Endorsement** for any **Event** first **Discovered** after the Sale Transaction. The **Named Insured** shall give the **Company** written notice of the Sale Transaction as soon as practicable but not later than thirty (30) days after the Sale Transaction.

- 2. For purposes of this **Endorsement**, an "<u>Acquisition Transaction</u>" means any of the following that occurs during the **Endorsement Period**:
 - a. The Named Insured consolidates or merges with any other person or entity or group of persons or entities acting in concert such that the Named Insured is the surviving entity;
 - b. The Named Insured acquires the assets of any other person or entity or group of persons or entities acting in concert, where such assets represent a market value, as of the date of such acquisition, of 10% or greater of the Named Insured's market value;

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- c. The Named Insured acquires or creates a new entity or subsidiary such that the Named Insured holds more than 50% of the issued and outstanding voting equity securities or controls voting rights representing the right to vote for election of or to appoint more than 50% of the directors or trustees of such entity or subsidiary; or
- d. The subsequent addition of another entity or person as a Named Insured in addition to the entity or person listed at the time of the commencement of the Endorsement Period as the Named Insured on the Policy Declarations to which this Endorsement is attached.

In the event of an Acquisition Transaction, then there is coverage under this **Endorsement** for such additional entity, subsidiary or person for any **Claim**, **Loss**, **Event**, or **Circumstances** first **Discovered** within the sixty (60) day period immediately following the Acquisition Transaction or until the end of the **Endorsement Period**, whichever occurs first. There is no coverage for such additional entity, subsidiary or person after that time period unless (i) as soon as practicable but no later than thirty (30) days after the Acquisition Transaction, the **Named Insured** provides the **Company** with notice and the particulars of such Acquisition Transaction; (ii) the **Company** agrees to extend the coverage of this **Endorsement** to such surviving **Named Insured**, newly acquired or created entity or subsidiary, or additional entity or person, as applicable, and the **Company** amends the terms of this **Endorsement** accordingly; and (iii) the **Named Insured** pays any additional premium when due. Such extended coverage does not apply to any **Claim**, **Loss**, **Event**, or **Circumstances** first **Discovered** or that could have been first **Discovered** (either by a **Knowledge Group Member** or equivalent in such additional entity or subsidiary) through the exercise of due diligence (including but not limited to in compliance with Section V) before the Acquisition Transaction.

C. BANKRUPTCY

Bankruptcy or insolvency of the **Named Insured** will not relieve any **Insured** or the **Company** of any obligations nor deprive the **Company** of its rights and defenses under this **Endorsement** unless such obligations are in violation of applicable law.

D. EXCESS COVERAGE

This insurance shall be excess of any other insurance that applies to any **Claim**, **Event**, **Loss**, **Circumstances** or **Damages** covered hereunder and shall not contribute with any or all other insurance, including any deductible or retention, whether collectible or not.

E. ASSIGNMENT

This Endorsement and any and all interests and rights hereunder are not assignable without Approval.

F. TERMS TO CONFORM TO APPLICABLE LAW

Where necessary, the **Company** shall amend the terms and conditions of this **Endorsement** to conform to applicable law.

G. TERRITORY

This **Endorsement** applies to acts committed or **Losses** occurring anywhere in the world except as set forth under "Sanctions" in Section VII.H.; provided, however, that any **Claim** must be brought in the United States.

H. SANCTIONS

This **Endorsement** does not apply, and the **Company** shall not be liable to provide coverage or provide any benefit hereunder, to the extent that the provision of such coverage, payment of such claim or provision of such benefit would be in violation of any trade or economic sanctions law or regulation applicable to the **Company's** jurisdiction of domicile or those of another jurisdiction with which the **Company** is legally obligated to comply, including without limitation any trade or economic sanctions or embargo by the United States.

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I. LEGAL ACTION AGAINST THE COMPANY

- 1. No legal action or claim may be brought against the **Company** based upon, arising out of, attributable to, caused by or resulting from this Endorsement unless the following criteria are met:
 - There has been full compliance by the Insureds with all the terms and conditions of this Endorsement;
 - b. The action is brought within the limit of time provided under applicable law, but in no event later than sixty (60) months from the date the **Knowledge Group Member** first **Discovers** the earliest of any **Circumstances**, **Claim**, **Event** or **Loss** pertaining to such action.
- 2. In the event that the requirements set forth in Section VII.I.1. have been complied with, with respect to a legal action or claim against the **Company**, the amount of damages and losses shall be limited to the following:
 - **a.** The amount of a non-appealable order of a court or other tribunal (e.g., arbitral panel) resolving such dispute on the merits; or
 - b. The amount for which the legal action or claim was settled, provided that the settlement was agreed to in accordance with the terms and conditions of this Endorsement.

J. NO JOINDER

No individual or entity shall have any right under this **Endorsement** to join the **Company** as a party to any **Claim** to determine the liability of the **Insured**, nor shall the **Company** be impleaded by the **Insured** or the **Insured**'s legal representative in any such **Claim**.

K. SUBROGATION

In the event of any payment under this **Endorsement**, the **Company** shall be subrogated to the extent of such payment to all the **Insured's** rights of recovery thereof, and the **Insured** shall execute all papers required and shall do everything that may be necessary to preserve and secure such rights, including the execution of such documents necessary to enable the **Company** to effectively bring suit in the name of the **Insured**.

The **Company** assumes no duty to recover any amounts paid under this **Endorsement**; however, any amounts as may be recovered pursuant to the exercise of the **Company's** rights of subrogation shall be applied as follows: (i) to the repayment of expenses incurred by the **Company** in exercising any rights of subrogation; (ii) to **Damages** and **Losses** incurred by the **Named Insured** in excess of the Limits of Liability hereunder; and (iii) to **Damages** and **Losses** paid by the **Company**.

L. HEADINGS

The titles of paragraphs, sections, provisions, or endorsements of or to this **Endorsement** are intended solely for convenience and reference, and are not deemed in any way to limit or expand the provisions to which they relate and are not part of the **Endorsement**.

SECTION VIII: DEFINITIONS

Except where this Endorsement expressly or by implication indicates otherwise, the plural of any term includes the singular, and the singular of any term includes the plural. To the extent of any conflict between defined terms in this **Endorsement** and the policy to which this **Endorsement** is attached, then the definitions set forth in this **Endorsement** shall prevail.

- A. Approval and Approved means the Company's written approval, including in response to a written request for approval by the Named Insured. Where Approval is required in this Endorsement the Named Insured must promptly submit such written request for Approval to the Company.
- **B.** Circumstances means facts, subjects, situations, decisions, causes, persons, transactions, events, acts, errors or omissions, or class of persons or events, in each case which could reasonably be likely to give rise to a Claim, Loss, or Event, as applicable.

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- C. Claim means each of the following:
 - 1. For the purposes of Third Party Liability Events, a Third Party Claim; and
 - 2. For the purposes of <u>Section I. A. 3. "b."</u>, the REGULATORY INSURING AGREEMENT, a **Regulatory Proceeding Claim**.
- D. Claim Expenses means each of the following, with respect to any Claim:
 - Reasonable and necessary fees, costs and expenses charged by any Vendor and Approved, such Vendor Approved in advance (including lawyers, experts, and litigation support staff) for the investigation, adjustment, settlement and/or defense of such Claim;
 - 2. Post-judgment interest which accrues after a Final Judgment; and
 - 3. The premiums for appeal, attachment, or similar bonds, but only for bond amounts **Approved** and within the remaining applicable Limits of Insurance. The **Company** does not have any obligation to furnish these bonds.

Claim Expenses do not include the following:

- 1. Salaries, wages, fees, remuneration, overhead, benefits, or expenses of the Company or the Insureds;
- 2. Fees, costs, and expenses incurred prior to the time that a **Claim** was reported to the **Company**;
- 3. Fees, costs, and expenses incurred without Approval;
- **4.** Fees, costs, and expenses incurred to improve or upgrade the **Computer System** beyond what it was prior to the **Claim**; or
- **5.** Fees, costs, and expenses to comply with any injunctive or other non-monetary equitable, declaratory, regulatory, or administrative relief.
- **E.** Company means the Insurer as titled on the Schedule page of this **Endorsement**.
- F. Computer System means a computer or series of interconnected computers owned or leased by and operated under the control of the Named Insured. Computer System also includes the following, but only if owned or leased by and operated under the control of the Named Insured:
 - 1. Electronic Media:
 - 2. Portable Devices;
 - 3. IOT Devices; and
 - 4. Peripheral Hardwired Devices.

Computer System does not include a computer system the Named Insured operates for others.

- G. Corporate Information means any business information of a third party, which is not available to the general public and is provided to an Insured subject to a mutually executed written confidentiality agreement with the Named Insured, or which the Named Insured is legally required to maintain in confidence. The Corporate Information must be in the direct care, custody or control of the Named Insured in the ordinary course and scope of its business operations. The term Corporate Information does not include Personally Identifiable Information.
- H. Damages means each of the following:
 - 1. With respect to a **Third Party Claim**, **Claim Expenses** and the following monetary amounts the **Insured** becomes legally obligated to pay resulting from a **Final Judgment** or settlement:
 - a. Compensatory damages,
 - b. Attorney's fees and other litigation costs included in any Final Judgment, and
 - **c.** Pre-Judgment interest included in any **Final Judgment**.
 - 2. With respect to a **Regulatory Proceeding Claim**, **Claim Expenses** and only the **Regulatory Fines** the **Insured** becomes legally obligated to pay.

Damages does not include any of the following:

- i. Any monetary amount which the **Insured** is not legally obligated to pay;
- ii. Any monetary amount which is not insurable under the applicable law or jurisdiction pursuant to which the Endorsement is construed:
- **iii.** Past, present and future earned and unearned royalties, profits, fees, costs, expenses, or commissions, or the return of royalties, profits, fees, costs, expenses, commissions, and profits unjustly held or obtained;

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- **iv.** Consideration charged by, paid to or owed to the **Insured**, including but not limited to restitution, disgorgement, reduction, or return of any consideration;
- Fees, costs, and expenses required to comply with any injunctive or other non-monetary equitable, declaratory, regulatory, or administrative relief;
- vi. Discounts, prizes, awards, coupons, or other incentives offered to the **Insured's** clients, **Impacted Individuals**, or **Impacted Entities**;
- vii. Civil or criminal fines or penalties imposed by law, except Regulatory Fines;
- viii. Punitive and exemplary damages;
- ix. The multiple portion of any multiplied damages; or
- **x.** Taxes, loss of tax benefit or fines, tax penalties or sanctions imposed against the **Named Insured**.
- I. Discovers or Discovered means the time a Knowledge Group Member receives, receives notice of, or becomes aware of any of the following: (i) any Event; (ii) any Circumstances; or (iii) any Claim or Loss or potential Claim or Loss, regardless of the potential amount of the Claim or Loss.
- **J. Electronic Media** means any electronic data which is unique to the **Named Insured**, including audio or visual information, ready-for-use applications, programs, and other content in machine-readable format.
- K. Electronic Media Advertising means Electronic Media which advertises or promotes the Named Insured's products or services.
- L. Endorsement means this Endorsement issued by the Company.
- M. Endorsement Period means the Endorsement Period set forth in the Schedule.
- N. Event means a Media Wrongful Event, a Network Security Event or a Privacy Breach Event.
- **O.** Exploit means a vulnerability in a **Computer System** or software through which **Malicious Code**, or software designed to find, create, or take advantage of such vulnerability, can enter such **Computer System**.
- **P. Final Judgment** means a non-appealable order of a court or other tribunal (e.g., arbitral panel) resolving, on the merits, a dispute between an **Insured** and a third party (including government agencies), as to which either no further appeal is possible or a decision is made with **Approval** not to appeal further.
- **Q.** Impacted Entities means any business, entity or organization whose Corporate Information is lost, stolen, unintentionally or unknowingly disseminated, or accidentally published by a **Privacy Breach Event** covered under this **Endorsement**. This definition is subject to all of the following provisions:
 - 1. Impacted Entity does not include any Impacted Individual; and
 - 2. Impacted Entity may be domiciled anywhere in the world.
- R. Impacted Individuals means any person whose Personally Identifiable Information is lost, stolen, unintentionally or unknowingly disseminated, or accidentally published by a Privacy Breach Event covered under this Endorsement. This definition is subject to all of the following provisions:
 - Impacted Individual does not include any Impacted Entity. Only an individual person may be an Impacted
 Individual; and
 - 2. Impacted Individual may reside anywhere in the world.
- S. IOT Device means any electronic device (other than a Portable Device) or hardwire connected device, that connects to the Computer System directly or through a VPN. IOT Devices include, but are not limited to, smart printers, industrial control systems, security systems, smart speakers, smart televisions and smart appliances.
- T. Insured means the Named Insured, Knowledge Group Members, and the Named Insured's employees but only while such employees are acting within their capacity as such for the Named Insured.
- **U. Knowledge Group Member(s)** mean the **Named Insured**'s principals, officers, directors, and risk managers, but only while acting in their capacity as such for the **Named Insured**.
- V. Loss(es) means Privacy Breach Expenses.

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Loss(es) do not include:

- Costs and expenses required to comply with any injunctive or other non-monetary equitable, declaratory, regulatory, or administrative relief, including but not limited to costs to remove electronic data from a website or social media site;
- 2. Any monetary amount which is not insurable under the applicable law or jurisdiction pursuant to which the **Endorsement** is construed;
- Discounts, prizes, awards, coupons, or other incentives offered to the Insured's clients, Impacted Individuals, or Impacted Entities;
- Consideration charged by, paid to or owed to the Insured, including but not limited to restitution, disgorgement, reduction, royalties or licensing fees, or return of any consideration;
- 5. Any costs, fees or expenses incurred or paid by the Insured in establishing the existence of or amount of Loss, other than to a Vendor (including lawyers, experts, and litigation support staff) designated in writing or Approved in advance;
- **6.** Fines, taxes, penalties, loss of tax benefits or sanctions; or
- 7. Indirect or consequential losses.
- **W. Malicious Code** means an unauthorized or harmful program, code, or script, including but not limited to any virus, Trojan horse, worm, time, logic bomb, spyware, ransomware, or malware.
- X. Mass Event means the original and any variant of a Malicious Code or Exploit that is both:
 - 1. The subject of an alert by, or is identified by a name or designation that is assigned by, any (i) United States (federal or state) government entity or agency or (ii) computer security, forensics, threat intelligence, or antivirus entity, service provider or vendor (including but not limited to CrowdStrike, Juniper Networks, Mandiant/FireEye, Norton, Malwarebytes, McAfee, Kaspersky, Digital Shadows, RiskIQ, Recorded Future, Flashpoint, Anomali, Mimecast, Proofpoint, Palo Alto Networks, RSA, Seculert/Radware, Symantec, or Verizon); and
 - 2. Publicized (meaning reported on in two or more news or technology media or publications, including but not limited to The New York Times, Washington Post, Los Angeles Times, Financial Times, FOX Corporation, CNN, The Wall Street Journal, NBC News, ABC News, CBS News, VICE Motherboard, Data Breach Today, Krebs on Security, Dark Reading, ZD NET, Wired, PC World, The Register, or CSO Online);

in each case, prior to an **Insured** providing notice of an **Event**, **Loss**, **Claim** or **Circumstances**, whichever is earliest, pursuant to Section IV. A.

- Y. Media Wrongful Event means any or all of the following that is unintentionally or unknowingly caused by Electronic Media Advertising first published or disseminated during the Endorsement Period:
 - 1. Libel, slander or other defamation; or
 - Infringement of copyright, trademark, title, slogan, trade name, trade dress, service mark, service name, or misappropriation of ideas.
- Z. Named Insured means the person(s) and/or entity(ies) listed on the Policy Declarations, to which this Endorsement is attached.
- AA. Network Disruption Event means an interruption, disruption, failure, suspension, or delay in the performance of the Computer System directly caused by Unauthorized Access or Unauthorized Use of, or the introduction of Malicious Code or Exploit into, the Computer System.
- BB. Network Security Event means any one or more of the following directly caused by a Network Disruption Event:
 - 1. The inability of an **Insured** or authorized third party user to access the **Computer System**;
 - 2. An **Insured's** transmittal or distribution of **Malicious Code** or **Exploit** to, or the failure or corruption of, a third party's computer system or network; or
 - 3. The perpetuation of a denial of service attack on a third party's computer system or network.

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- **CC. Peripheral Hardwired Devices** means non-portable devices connected by hardwire to the **Computer System**, including but not limited to printers, scanners, and routers.
- DD. Personally Identifiable Information means any non-public information about a person that allows such person to be uniquely and reliably identified, or allows access to the person's financial account or medical records information, and for which notification of unauthorized access is required by a Privacy Law. The term Personally Identifiable Information does not include publicly available information that is lawfully made available to the general public (including, without limitation, being made available by such person on social media or other public sites), or Corporate Information. The Personally Identifiable Information must be in the direct care, custody or control of the Named Insured in the ordinary course and scope of its business operations.
- EE. Portable Device means an electronic portable device such as a computer, smart phone, smart wearable or other similar device that connects to the Computer System either directly or through a VPN.
- FF. Privacy Breach Event means the following actual or alleged events:
 - 1. Theft, loss, unintentional or unknowing dissemination, or accidental publication of **Protected Information**;
 - 2. Unauthorized Access or Unauthorized Use of Protected Information; or
 - 3. The Named Insured's violation of a Privacy Law.
- **GG. Privacy Breach Expenses** means the following reasonable and necessary fees, costs and expenses directly incurred for or by the **Named Insured**, and **Approved** in advance, in responding to a **Privacy Breach Event**:

1. Notification Expenses:

Notification fees and expenses charged by a **Vendor** (including lawyers, experts, and litigation support staff) to notify an **Impacted Individual** and any regulator required to be notified by applicable law that: (i) a **Privacy Breach Event** occurred, and (ii) there was, may have been or may be **Unauthorized Access or Unauthorized Use** of the **Personally Identifiable Information**.

2. Monitoring Expenses:

Fees and expenses charged by a **Vendor** (including lawyers, experts, and litigation support staff) to provide credit monitoring, identity theft, or fraud resolution services to an **Impacted Individual** affected by a **Privacy Breach Event**.

3. Cyber Investigation Expenses:

Fees and expenses charged by a **Vendor** (including lawyers, experts, and litigation support staff) to investigate any or all of the following:

- a. Whether Protected Information has been accessed; or
- b. Whether the Named Insured has an obligation to provide notice under a Privacy Law.

4. Crisis Management Expenses:

- Fees and expenses charged by an Approved public relations firm, law firm or crisis management firm to
 perform crisis management services to minimize the potential harm to the Named Insured's business from
 a Privacy Breach Event; and
- **b.** Fees and expenses charged by a call center designated in writing or **Approved** in advance to assist in managing incoming calls during and concerning a **Privacy Beach Event**.

Privacy Breach Expenses shall not include the following:

- i. Salaries, wages, fees, remuneration, overhead, benefits, or expenses of the Company or the Insureds; or
- ii. Fees, costs or expenses to enhance, upgrade or otherwise modify, or improve the Computer System beyond the level that existed immediately prior to the occurrence of a Privacy Breach Event.
- **HH. Privacy Law** means any law or regulation governing the protection of **Personally Identifiable Information**, provided that the text of the law or regulation expressly requires one or more of the following:
 - 1. Posting privacy policies;
 - 2. Adopting specific privacy or security controls for **Personally Identifiable Information**; or

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- Notifying Impacted Individuals if their Personally Identifiable Information has potentially been accessed or disclosed without authorization.
- II. Protected Information means Personally Identifiable Information or Corporate Information.
- JJ. Regulatory Fines means the civil or administrative fines or penalties assessed against a Named Insured in a Regulatory Proceeding Claim, if such fines and penalties are insurable under the applicable law and the Named Insured is legally obligated to pay such fines and penalties, in all cases arising from a Privacy Breach Event.
- **KK.** Regulatory Proceeding Claim means each of the following that alleges the failure to comply with a U.S. federal or state Privacy Law:
 - 1. A written demand to the **Named Insured** for documentation or information commenced by service of a complaint or similar pleading brought by a federal or state regulatory body or regulator; or
 - An investigation or civil proceeding brought against the Named Insured by a federal or state regulatory body or regulator.
- LL. Related Claims mean all Claims that are based upon, arising from, in consequence of, directly or indirectly resulting from, or involving the same, continuous, repeated, related, or substantially similar Circumstances, or a same, continuous, repeated, related, or substantially similar series of Circumstances.
- **MM.** Related Events means all Events that are based upon, arising from, in consequence of, directly or indirectly resulting from, or involving the same, continuous, repeated, related, or substantially similar Circumstances, or a same, continuous, repeated, related, or substantially similar series of Circumstances.
- **NN. Related Losses** mean all **Losses** that are based upon, arising from, in consequence of, directly or indirectly resulting from, or involving the same, continuous, repeated, related, or substantially similar **Circumstances**, or a same, continuous, repeated, related, or substantially similar series of **Circumstances**.
- OO. Third Party Claims means a written demand or assertion of a legal right for monetary damages or services, including the service of a civil complaint or similar proceeding, or request for arbitration or mediation, brought against an Insured, in each case directly arising from a Third Party Liability Event. For the avoidance of doubt, Third Party Claims do not include Regulatory Proceeding Claims.
- PP. Third Party Liability Event means any or all of the following:
 - 1. Media Wrongful Event:
 - 2. Network Security Event; or
 - 3. Privacy Breach Event.
- QQ. Unauthorized Access or Unauthorized Use means the access to or use of the Computer System or Protected Information by a person or entity not authorized to do so, or the access to or use of the Computer System or Protected Information by an authorized person or entity in an unauthorized manner.
- **RR.** Vendor means a third party person or entity that provides services to the **Named Insured** that the **Company** has either (i) designated in writing, or (ii) **Approved**. Where indicated, the term **Vendor** may include lawyers, experts, and litigation support staff.
- **SS. VPN** means a virtual private network.

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